



carpet maintenance made simple...

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[in a snap shot]

CRS is an independent Canadian Corporation founded in 1994

Head office	Port Coquitlam BC
Employs	the cleantrust certified tradesmen
Service offering	commercial carpet & upholstery maintenance
Representation	throughout British Columbia Canada
Trade Certification	the cleantrust certified firm status
Accreditation	CRI approved service provider
National Affiliation	MFT National Group of Companies

[the local advantage]

Self-managed maintenance programs implemented across British Columbia
Develop your company's carpet and upholstery maintenance standards

An active partner who takes responsibility for the programs managed
Trust relationships that facilitate efficient business

Competitive volume pricing and one averaged price for all your facilities
Soft cost savings with single point contract management



[services]

{ commercial carpet maintenance}

CRS offers the **cleantrust** carpet maintenance systems to meet your carpet's warranty requirements

We self-manage our programs with the goal of maintaining your carpet while staying within your budget

We consult an array of the **cleantrust** and independent cleaning frequency guidelines to insure our services meet your cleanliness expectations

As a CRI – Approved Service Provider, CRS specializes in maintaining large high-traffic public facilities

...and yes **we keep it Green** with Green Seal and Ecologo products

{ upholstery maintenance }

From standard office chairs to sofas and fabric wall partitions

CRS provides a full range of the **cleantrust** approved fabric cleaning services

{ topical treatments }

From anti-static treatments to deodorization & the application of brand name carpet/fabric protectors



[process - by the numbers]

{ what's in our toolbox }

CRS uses all the **cleantrust** cleaning processes such as spot cleaning, horizontal brush systems, encapsulate systems, rotary pad systems, pile lifting, hot water extraction, dry powder cleaning, and high-flow extraction systems

{ facility sustainability }

Environmentally responsible **Ecologo, CRI & Green Seal** products such as the **MFT & UltraChemLabs** product lines are used

Moving towards a paper-free communication system, CRS has added on-line netbooks to all service vehicles

ETM – electric truck-mount cleaning platforms have been the preferred green process choice for over 10 years.

{ this is not a sideline }

commercial carpet maintenance, it's what we do

All maintenance programs meet or exceed the **cleantrust** Carpet Cleaning Standard S100 Program frequencies are referenced to independent 3rd party cleaning guidelines
We employ maintenance programs using our entire tool box based on facility requirements

From the most powerful truck-mount extraction platform on the planet to more passive fare, CRS deploys the right gear for the job

{ you have to come prepared }

Crews are outfitted with cell phones, netbooks linked to our server, 1st Aid Kits and MSDS
All technicians have current WHIMIS training and are insured and bonded

{ technically speaking }

All Production Management are the **cleantrust** Master certified.

All Senior Technicians and Supervisors are Journeyman certified

All Junior Technicians are required to take the **cleantrust** courses to acquire Journeyman status



[the how of it]

{ to start }

Your sites are inspected

A site report, digital photo library & prioritized repair & replacement report are created

A Maintenance Program is developed for your consideration

{ the go ahead }

The information gathered is used as the benchmark to monitor our programs effectiveness

All programs commence with a reconditioning of the carpet

Follow-on maintenance processes are employed as determined by the facility use, soiling, carpet type, building security, dry time,, etc.

Quality Assurance reporting is maintained for each service

{ you benefit }

Security access is simplified with signed vans, employee clearances, uniforms, ID badges etc.

Performance and quality standards are in place

Warranty protection meets manufacturer specs

{ save time - focus on your business }

Single point of contact reduces redundant activity with multiple vendors

Simplified accounting and standardized reporting

One monthly invoice requires one cheque

Customized on-line e-reporting

{ it's what we do }

Sit back and let CRS take control of the carpet maintenance in your facilities

Our self-managed maintenance programs assure you that "we put your money where the dirt is" by selecting appropriate processes and frequencies

We do whatever it takes to maintain your carpet while staying within budget

[all emergencies big and small]

{ disaster response 24/7 }

Phone 1.888.432.1123

CRS is allied with Belfor Canada

A national organization of qualified recovery specialists for fire & flood

{ relax - we have you covered }



[keep it easy & informative]

From customized billing to Quality Assurance Reporting and individual Site Inspections, CRS gets you the information you need when you need it

Our self-managed programs report periodic budget comparisons and comprehensive key performance indicators

[soft cost savings]

Single point administration

One invoice – one cheque for all your regional facilities

Internet based reporting – **where everyone meets** for 24/7 info

From field technicians and administrators to our managers and owners...

CRS is committed to bringing real value to our clients





[a cut above]

\$5,000,000 Commercial General Liability Insurance Policy and Fidelity Bond

Insured by an A+ rated Insurer, CRS's insurance quality meets the **highest qualification standards for secure facilities**

Private sector
Government
Education facilities
International airports
Military
Financial Institutions
Medical facilities
Care homes
Retail

CRS's staff members are screened by the RCMP, CSIS, DHS, FBI and Interpol

We customize and acquire unique insurance coverage to meet your requirements - a cut above the industry norm

